

Oculofacial & Plastic Surgery

— C O N S U L T A N T S —



Surgery Cancellation Policy

In order for us to maintain our efficiency in the operating room, as well as giving full consideration to the hospital and anesthesia staff, it is necessary for us to implement a cancellation policy. It is important that when you schedule your surgery/procedure you have thoroughly checked your personal calendar to make sure that your scheduled date is ideal for you. Cancelling or rescheduling your surgery/procedure requires multiple phone calls to the hospital or outpatient facility, insurance company, and patient. If you need to cancel your surgery we ask that you do so in a timely manner.

We understand that sometimes it may be necessary to reschedule a surgical procedure due to personal illness, illness of a child, unforeseen death in the family etc., therefore we will allow such a reschedule without a cancellation fee if done in a timely manner. Any additional reschedules or cancellations will be charged accordingly.

By signing below I acknowledge that I understand the following:

- Cancellations less than two (2) weeks before surgery will result in a \$100 fee
- Cancellations less than one (1) week before surgery will result in a \$200 fee
- Cancellations less than seventy-two (72) hours before surgery will result in a \$500 fee
- Cancellations without notice, no-showing for the surgical appointment, will result in a fee equivalent to the full cost of the surgery
- This cancellation fee or no-show fee will not be applied toward your surgery/procedure and will be added as a charge to your account that is not billable to insurance. This fee must be paid to Oculofacial and Plastic Surgery Consultants prior to surgery/procedure being rescheduled.
- If the surgery is cancelled by either Oculofacial and Plastic Surgery Consultants or the facility in which the surgery is scheduled there will be no fees charged to the patient

Greensboro Cary Raleigh

T (919) 443-2557

www.ncsurgery.com

F (919) 869-1869